Coverage Period: 01/01/2018 - 12/31/2018

Coverage for: Individual/Family Plan Type: Indemnity

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please visit www.highmarkbcbs.com or call 1-800-241-5704. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-800-241-5704 to request a copy.

Important Questions	Answers			Why this Matters:
What is the overall deductible?	Facility \$0 individual/\$0 family.	Professional \$100 individual/\$200 family.	Major Medical \$250 individual/\$750 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Not Applicable.	<u>Deductible</u> does not apply to <u>preventive</u> <u>care services</u> .	<u>Deductible</u> does not apply to <u>preventive</u> <u>care services</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-carebenefits/.
Are there other deductibles for specific services?	No.	No.	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Yes, \$0 individual/\$0 family network, Total maximum out of pocket \$5,700 individual/\$11,400 family network. \$1,450 RX individual, \$2,900 RX family	Yes, \$0 individual/\$0 family network, Total maximum out of pocket \$5,700 individual/\$11,400 family network. \$1,450 RX \$2,900 RX family	Yes, \$400 individual/\$1,200 family. Total maximum out of pocket \$5,700 individual/\$11,400 family network. \$1,450 RX \$2,900 RX family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.

What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance- billed charges, and health care this plan doesn't cover	Premiums, balance- billed charges, and health care this plan doesn't cover	Deductibles, premiums, balance- billed charges and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you	Yes. For a list of	Yes. For a list of	Yes. For a list of	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you
use a <u>network provider</u> ?	participating	<u>participating</u>	participating	use a <u>provider</u> in the <u>plan</u> 's network. You will pay the most if
	<u>providers</u> , see	<u>providers</u> , see	<u>providers</u> , see	you use a <u>non-participating provider</u> , and you might receive a
	www.highmarkbcbs.c	www.highmarkbcbs.c	www.highmarkbcbs.c	bill from a <u>provider</u> for the difference between the <u>provider's</u>
	om or call	om or call	om or call	charge and what your <u>plan</u> pays (<u>balance billing</u>).
	1-800-241-5704.	1-800-241-5704.	1-800-241-5704.	Be aware your <u>participating provider</u> might use a <u>non-</u>
				<u>participating provider</u> for some services (such as lab work).
				Check with your <u>provider</u> before you get services.
Do I need a <u>referral</u> to	No.	No.	No.	You can see the specialist you choose without a referral.
see a <u>specialist</u> ?				



All $\underline{\text{copayment}}$ and $\underline{\text{coinsurance}}$ costs shown in this chart are after your overall $\underline{\text{deductible}}$ has been met, if a $\underline{\text{deductible}}$ applies.

			What You Will Pay		
Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par <u>Provider</u>	Your Professional Services Cost for Par/Non-Par <u>Provider</u>	Your Major Medical Cost for Par/Non- Par <u>Provider</u>	Limitations, Exceptions, and Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	Not covered	Not covered	20% <u>coinsurance</u>	
provider's office	Specialist visit	Not covered	Not covered	20% <u>coinsurance</u>	Please refer to your preventive
or clinic	Preventive care/screening/immunization	No charge for preventive care services	No charge for preventive care services	No charge for preventive care services	schedule for additional information.
If you have a test	Diagnostic test (x-ray, blood work)	No charge	No charge	20% <u>coinsurance</u>	none
	Imaging (CT/PET scans, MRIs)	No charge	No charge	20% <u>coinsurance</u>	none

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Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par <u>Provider</u>	Your Professional Services Cost for Par/Non-Par <u>Provider</u>	Your Major Medical Cost for Par/Non- Par <u>Provider</u>	Limitations, Exceptions, and Other Important Information
If you need drugs to treat your illness or condition	Low Cost Generic Drugs	Not covered	Not covered	\$3/\$6/\$9 <u>copay</u> (retail) \$6 <u>copay</u> (mail order)	Up to 31/60/90-day supply retail pharmacy. Up to 90-day supply maintenance
More information about prescription drug coverage is	Generic drugs	Not covered	Not covered	\$15/\$30/\$45 <u>copay</u> (retail) \$30 <u>copay</u> (mail order)	prescription drugs through mail order. Certain participating retail pharmacy providers may have
available at 1-800-241-5704.	Formulary Brand drugs	Not covered	Not covered	\$30/\$60/\$90 <u>copay</u> (retail) \$60 <u>copay</u> (mail order)	agreed to make maintenance prescription drugs available at the same cost-sharing and quantity limits as the mail service
	Non-Formulary Brand drugs	Not covered	Not covered	\$50/\$100/\$150 copay (retail) \$100 copay (mail order)	coverage.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	20% <u>coinsurance</u>	none
surgery	Physician/surgeon fees	Not covered	No charge	20% <u>coinsurance</u>	none
If you need	Emergency room care	No charge	No charge	20% <u>coinsurance</u>	none
immediate medical attention	Emergency medical transportation	Not covered	Not covered	20% <u>coinsurance</u>	none
	<u>Urgent care</u>	Not covered	No charge	20% <u>coinsurance</u>	none
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	Not covered	20% <u>coinsurance</u>	Precertification may be required.
	Physician/surgeon fee	Not covered	No charge	20% <u>coinsurance</u>	Precertification may be required.

			What You Will Pay		
Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par <u>Provider</u>	Your Professional Services Cost for Par/Non-Par <u>Provider</u>	Your Major Medical Cost for Par/Non- Par <u>Provider</u>	Limitations, Exceptions, and Other Important Information
If you have mental health, behavioral health, or substance abuse needs	Outpatient services	Not covered for mental/behavioral health, No charge for substance abuse disorder	Not covered	No charge for mental/behavioral health, Not covered for substance abuse disorder	Precertification may be required.
	Inpatient services	No charge	No charge	20% <u>coinsurance</u> for mental/behavioral health, Not covered for substance abuse disorder	Precertification may be required.
If you are	Office visits	No charge	No charge	20% <u>coinsurance</u>	Cost sharing does not apply for
pregnant	Childbirth/delivery professional services	No charge	No charge	20% <u>coinsurance</u>	preventive services. Depending on the type of
	Childbirth/delivery facility services	No charge	No charge	20% <u>coinsurance</u>	services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Participating Provider: The first visit to determine pregnancy is covered at no charge.Precertification may be required.

Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par	What You Will Pay Your Professional Services Cost for Par/Non-Par	Your Major Medical Cost for Par/Non-	Limitations, Exceptions, and Other Important Information
		<u>Provider</u>	<u>Provider</u>	Par <u>Provider</u>	
If you need help	Home health care	No charge	Not covered	20% <u>coinsurance</u>	none
recovering or have other special health needs	Rehabilitation services	No charge	Not covered.	20% <u>coinsurance</u>	Facility: 20 physical medicine visits, 12 speech therapy visits and 12 occupational therapy visits per benefit period. Major medical: 20 physical medicine visits, 12 speech therapy visits and 12 occupational therapy visits per benefit period.
	Habilitation services	Not covered	Not covered	Not covered	none
	Skilled nursing care	No charge	No charge	20% <u>coinsurance</u>	Facility: 60 visits per benefit period.
	Durable medical equipment	Not covered	Not covered	20% <u>coinsurance</u>	none
	Hospice service	No charge	Not covered	Not covered	180 days per lifetime.
If your child	Children's Eye exam	Not covered	Not covered	Not covered	none
needs dental or	Children's Glasses	Not covered	Not covered	Not covered	none
eye care	Children's Dental check-up	Not covered	Not covered	Not covered	none

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Hearing aids

Routine eye care (Adult)

Bariatric surgery

Long-term care

Routine foot care

Cosmetic surgery

Private-duty nursing

Weight loss programs

Dental care (Adult)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Infertility treatment

 Non-emergency care when traveling outside the U.S.

 Coverage provided outside the United States. See www.bcbsa.com

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit http://www.HealthCare.gov or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the <u>explanation of benefits</u> you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Highmark Inc. at 1-800-241-5704.
- The Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- Additionally, a consumer assistance program can help you file your appeal. Contact the Pennsylvania Department of Consumer Services at 1-877-881-6388.

Does this <u>plan</u> provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

-----To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next page.-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery received from a participating provider)

■The plan's overall deductible	\$350
■Specialist coinsurance	20%
■Hospital (facility) coinsurance	0%
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$100
<u>Copayments</u>	\$3
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$130

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition received from a participating provider)

■The plan's overall deductible	\$350
■Specialist coinsurance	20%
■Hospital (facility) coinsurance	0%
Other coinsurance	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost \$7,400 In this example, Joe would pay: Cost Sharing **Deductibles** \$350 **Copayments** \$500 \$100 Coinsurance What isn't covered Limits or exclusions \$0 The total Joe would pay is \$950

Mia's Simple Fracture

(in-network emergency room visit and follow up care received from a participating provider)

■The plan's overall deductible	\$350
■Specialist coinsurance	20%
■Hospital (facility) coinsurance	0%
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,500
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$350
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$60
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$410

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-241-5704.

The plan would be responsible for the other costs of these EXAMPLE covered services.

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield, First Priority Life Insurance Company or First Priority Health, all of which are independent licensees of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug formulary or using participating <u>providers</u>, please go to DiscoverHighmark.com/QualityAssurance; or for a paper copy, call 1-855-873-4106.

Discrimination is Against the Law

The Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Plan will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Plan will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you speak English, language assistance services, free of charge, are available to you. Call 1-800-876-7639.

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-800-876-7639.

如果您说中文,可向您提供免费语言协助服务。 請致電 1-800-876-7639.

Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số 1-800-876-7639.

한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1-800-876-7639 로 전화.

Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa 1-800-876-7639.

Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-800-876-7639.

إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل على الرقم 7639-876-1-800-1.

Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan 1-800-876-7639.

Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-800-876-7639.

Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń 1-800-876-7639.

Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para 1-800-876-7639.

Se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare l'1-800-876-7639.

Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-800-876-7639.

日本語が母国語の方は言語アシスタンス・ サービスを無料でご利用いただけます。 1-800-876-7639 を呼び出します。

اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان رایگان با تماس با شماره 7639-876-1-800-1.