Coverage for: Individual/Family Plan Type: Indemnity

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please visit www.highmarkbcbs.com or call 1-800-241-5704. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-800-241-5704 to request a copy.

Important Questions	Answers			Why this Matters:
What is the overall deductible?	Facility	Professional	Major Medical	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the everall family
	\$0 individual/\$0 family.	\$100 individual/\$200 family.	\$250 individual/\$750 family.	have other family members on the policy, the overall family deductible must be met before the plan begins to pay.
Are there services covered before you meet your deductible?	Not Applicable.	Deductible does not apply to preventive care services.	Deductible does not apply to preventive care services, emergency transportation, mental health services, and prescription drug.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/ <u>preventive</u> -carebenefits/.
Are there other deductibles for specific services?	No.	No.	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Yes, \$0 individual/\$0 family network, total maximum out-of-pocket \$6,300 individual/\$12,600 family network. \$1,600 RX individual, \$3,200 RX family.	Yes, \$0 individual/\$0 family network, total maximum out-of-pocket \$6,300 individual/\$12,600 family network. \$1,600 RX individual, \$3,200 RX family.	Yes, \$400 individual/\$1,200 family network, total maximum out-of-pocket \$6,300 individual/\$12,600 family network. \$1,600 RX individual, \$3,200 RX family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

What is not included in	Premiums, balance-	Premiums, balance-	Deductibles,	Even though you pay these expenses, they don't count
the <u>out-of-pocket limit?</u>	billed charges, and	billed charges, and	premiums, balance-	toward the out-of-pocket limit.
	health care this <u>plan</u>	health care this <u>plan</u>	billed charges,	
	doesn't cover	doesn't cover	prescription drug	
			expenses, and health	
			care this <u>plan</u> doesn't	
			cover.	
Will you pay less if you	Yes. For a list of	Yes. For a list of	Yes. For a list of	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you
use a <u>network provider</u> ?	<u>participating</u>	<u>participating</u>	<u>participating</u>	use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if
	<u>providers</u> , see	<u>providers</u> , see	<u>providers</u> , see	you use a <u>non-participating provider</u> , and you might receive a
	www.highmarkbcbs.c	www.highmarkbcbs.c	www.highmarkbcbs.c	bill from a <u>provider</u> for the difference between the <u>provider's</u>
	om or call	om or call	om or call	charge and what your <u>plan</u> pays ( <u>balance billing</u> ).
	1-800-241-5704.	1-800-241-5704.	1-800-241-5704.	Be aware your participating provider might use a non-
				participating provider for some services (such as lab work).
				Check with your <u>provider</u> before you get services.
Do I need a referral to	No.	No.	No.	You can see the specialist you choose without a referral.
see a <u>specialist</u> ?				



All  $\underline{\textbf{copayment}}$  and  $\underline{\textbf{coinsurance}}$  costs shown in this chart are after your overall  $\underline{\textbf{deductible}}$  has been met, if a  $\underline{\textbf{deductible}}$  applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par Provider	Your Professional Services Cost for Par/Non-Par Provider	Your Major Medical Cost for Par/Non- Par Provider	Limitations, Exceptions, and Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	Not covered	Not covered	20% coinsurance	Please refer to your <u>preventive</u> schedule for additional
provider's office	Specialist visit	Not covered	Not covered	20% coinsurance	information.
or clinic	<u>Preventive</u>	No charge for	No charge for	No charge for	
	care/screening/immunization	preventive care	preventive care	preventive care	
		<u>services</u>	<u>services</u>	<u>services</u>	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	No charge	20% coinsurance	Precertification may be required.
	Imaging (CT/PET scans, MRIs)	No charge	No charge	20% coinsurance	Precertification may be required.

		What You Will Pay			
Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par Provider	Your Professional Services Cost for Par/Non-Par Provider	Your Major Medical Cost for Par/Non- Par Provider	Limitations, Exceptions, and Other Important Information
If you need drugs to treat your illness or condition	Low Cost Generic Drugs	Not covered	Not covered	\$3/\$6/\$9 <u>copay</u> (retail) \$6 <u>copay</u> (mail order)	Up to 31/60/90-day supply retail pharmacy. Up to 90-day supply maintenance prescription drugs through mail
More information about prescription drug	Generic drugs	Not covered	Not covered	\$15/\$30/\$45 <u>copay</u> (retail) \$30 <u>copay</u> (mail order)	order.
coverage is available at 1-800-241-5704.	Formulary Brand drugs	Not covered	Not covered	\$30/\$60/\$90 <u>copay</u> (retail) \$60 <u>copay</u> (mail order)	
	Non-Formulary Brand drugs	Not covered	Not covered	\$50/\$100/\$150 <u>copay</u> (retail) \$100 <u>copay</u> (mail order)	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	20% coinsurance	Precertification may be required.
surgery	Physician/surgeon fees	Not covered	No charge	20% coinsurance	Precertification may be required.
If you need	Emergency room care	No charge	No charge	20% coinsurance	none
immediate medical attention	Emergency medical transportation	Not covered	Not covered	20% coinsurance	none
	<u>Urgent care</u>	Not covered	Not covered	20% coinsurance	none
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	No charge	20% <u>coinsurance</u>	Precertification may be required.
	Physician/surgeon fee	Not covered	No charge	20% coinsurance	Precertification may be required.

			What You Will Pay		
Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par Provider	Your Professional Services Cost for Par/Non-Par Provider	Your Major Medical Cost for Par/Non- Par Provider	Limitations, Exceptions, and Other Important Information
If you have mental health, behavioral health, or substance abuse needs	Outpatient services	Not covered for mental/behavioral health, No charge for substance abuse disorder	Not covered	No charge for mental/behavioral health, Not covered for substance abuse disorder	Precertification may be required.
	Inpatient services	No charge	No charge	20% coinsurance for mental/behavioral health, Not covered for substance abuse disorder	Precertification may be required.
If you are pregnant	Office visits Childbirth/delivery	No charge No charge	No charge No charge	20% <u>coinsurance</u> 20% <u>coinsurance</u>	Cost sharing does not apply for preventive services.
	Professional services Childbirth/delivery facility services	No charge	No charge	20% <u>coinsurance</u>	Depending on the type of services, a copayment, coinsurance, or deductible may apply.  Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)  Participating Provider: The first visit to determine pregnancy is covered at no charge.  Precertification may be required.

Common Medical Event	Services You May Need	Your Facility Cost for Par/Non-Par Provider	What You Will Pay Your Professional Services Cost for Par/Non-Par Provider	Your Major Medical Cost for Par/Non- Par Provider	Limitations, Exceptions, and Other Important Information
If you need help recovering or have other special health needs	Home health care Rehabilitation services	No charge No charge	Not covered  Not covered.	20% coinsurance 20% coinsurance	Facility: 20 physical medicine visits, 12 speech therapy visits and 12 occupational therapy visits per benefit period.  Major medical: 20 physical medicine visits, 12 speech therapy visits and 12 occupational therapy visits per benefit period.
	Habilitation services Skilled nursing care  Durable medical equipment Hospice service	Not covered No charge  Not covered No charge	Not covered  No charge  Not covered  Not covered	Not covered 20% coinsurance 20% coinsurance Not covered	Facility: Benefit maximum of 60 days Major medical: benefit maximum of 60 days per benefit period. none Facility: 180 days per lifetime.
If your child needs dental or eye care	Children's Eye exam Children's Glasses Children's Dental check-up	Not covered Not covered Not covered	Not covered Not covered Not covered	Not covered Not covered Not covered	none

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) - Acupuncture - Habilitation services - Hearing aids - Routine eye care (Adult) - Bariatric surgery - Hearing aids - Routine foot care - Cosmetic surgery - Long-term care - Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Dental care (Adult)

Infertility treatment

Private-duty nursing

 Non-emergency care when traveling outside the U.S.

 Coverage provided outside the United States. See www.bcbsa.com

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> <u>Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the <u>explanation of benefits</u> you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Highmark Inc. at 1-800-241-5704.
- The Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>.
- Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Pennsylvania Department of Consumer Services at 1-877-881-6388.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this <u>plan</u> meet the <u>Minimum Value Standards</u>? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## About these Coverage Examples:



Total Example Cost

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery received from a participating provider)

■The plan's overall deductible	\$0
■Specialist coinsurance	20%
■Hospital (facility) coinsurance	0%
Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example Cost	\$1Z,0UU		
In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$0		
Copayments	\$20		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition received from a participating provider)

■The plan's overall deductible	\$250
Specialist coinsurance	20%
■Hospital (facility) coinsurance	0%
Other coinsurance	20%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work)
Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost

\$42 QAA

\$20

Total Example Cost	Ψ1,100		
In this example, Joe would pay:			
Cost Sharing			
Deductibles	\$250		
Copayments	\$500		
Coinsurance	\$400		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$1,150		

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care received from a participating provider)

■The plan's overall deductible	\$250
■Specialist coinsurance	20%
■Hospital (facility) coinsurance	0%
Other coinsurance	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

**Total Example Cost** 

\$7.400

Total Example 903t	Ψ2,000	
In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$250	
Copayments	\$0	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$350	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-241-5704.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

\$2.500

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield, First Priority Life Insurance Company or First Priority Health, all of which are independent licensees of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug formulary or using participating <u>providers</u>, please go to DiscoverHighmark.com/QualityAssurance; or for a paper copy, call 1-855-873-4106.

#### Discrimination is Against the Law

The Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Plan will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Plan will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you speak English, language assistance services, free of charge, are available to you. Call 1-800-876-7639.

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-800-876-7639.

如果您说中文,可向您提供免费语言协助服务。 請致電 1-800-876-7639.

Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số 1-800-876-7639.

한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1-800-876-7639 로 전화.

Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa 1-800-876-7639.

Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-800-876-7639.

إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل على الرقم 7639-876-108-1.

Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan 1-800-876-7639.

Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-800-876-7639.

Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń 1-800-876-7639.

Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para 1-800-876-7639.

Se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare l'1-800-876-7639.

Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-800-876-7639.

日本語が母国語の方は言語アシスタンス・ サービスを無料でご利用いただけます。 1-800-876-7639 を呼び出します。

اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان رایگان با تماس با شماره 7639-876-800-1.